INDEX

Academic debate on religious discrimination, 45-46 Act of Union. 89 Actors public debates on, 110-118 of social dialogue, 50-51 Agricultural sector, 205-206 Allgemeine Gleichbehandlungsgesetz (AGG), 67 'Allochtoon', 24 Alternative für Deutschland (AfD), 3-4, 64-65 Anglo-Saxon sphere, 1-2Anonymous CV system, 47–48 Anthroponymic method, 26–27 Anti-Arab racism, 111 Anti-discrimination, 60-61, 63-64, 182 body, 208, 212-213 culture, 72-73 legislation, 160-161 organisms, 46 public measures to diversity management, 43-44 testing. 49-50See also Discrimination Anti-racist/anti-racism approach, 266 associations, 46, 50 to direct and indirect fight against discrimination, 42–43 See also Race/racial/racism Anti-Semitism, 1, 3–4 Anti-terrorism, Crime and Security Act. 111 Arab springs, 179-180 Aulnay-sous-Bois (AsB), 51

'Bail-in' programme, 216 Belgian postal service, 260-261 Black and Asian Minority Ethnic (BAME), 108, 110-111, 120 Black feminists, 61–62 Boreano ghetto of, 190 labourers, 188-189 Bossi-Fini Law (Law 189/2002), 177 - 178Brexit, 267 Britain, 108-109, 112, 115 colonial history, 109 Burden approach, ethnic diversity as, 111 - 112Bureaucratization of citizenship, 112 Business in the Community (BITC), 118

Campobello, 193 Catholic Church, 90 Center of Studies and Research on Qualifications (CEREQ), 40 - 41Central statistical organization. See Central Statistics Office (CSO) Central Statistics Office (CSO), 82, 87 - 88Ciao Ousmane camp, 186-187, 190, 191 Citizens' initiatives, 134-135 Civil Registry and Migration Department, 204 Civil society, 267 organizations, 264 Class actions against discriminations at work, 49 Colonialism, 109

Coloured immigrants, 30 Commissioners of National Education (CNEI), 89 - 90Committee for Measurement and Evaluation of Diversity and Discrimination (COMEDD), 26 - 27Commonwealth immigrants, 30 Communalization, 17 Communication, 216-217 Communitarianism, 16 Community anti-discrimination legislation, 229 - 231networks, 245-246 Comparative analysis, 53 Comprehensive diversity program, 53 Compulsory anti-discrimination training, 50 Constitutional provisions, 208 - 209'Constructivist' approach, 18 Convention on Elimination of all forms of Discrimination Against Woman (CEDAW), 66-67, 160-161 Convention on Elimination of all forms of Race discrimination (CERD), 160-161 Corporate diversity practices, 53 - 55Corporate partners, 264 Corporate social responsibility (CSR), 263 Corporate Social Responsibility movement's philosophy, 43 Correspondence testing, 138 Counter-Terrorism Directive, 252 - 253Cultural homogeneity, 100 Customer discrimination, 141 - 142Cutting-edge research, 258 - 259

Cypriots, 203-204, 210, 211 attitude, 212 citizens, 211, 212, 216 cultural context, 202, 210 - 211experience of working in Cypriot organization as foreigner, 216 - 217law, 208 workers, 205-206 Cyprus, 9-10 areas of discrimination, 214 causes of migration in, 205 characteristics of migrant workers, 209 - 210classification of complaints, 213 consequences of migration in, 205 - 206contemporary history, 202 country-specific case, 214 - 219establishing policies enhancing effective integration of migrant workers, 218 - 219experience of working in, 215-216 historical context of immigration in. 203-205 issue, 201-202 legal framework, 206-209 migrant workers in, 205 migrants in, 204 problem, 203 public debate about ethnic minorities, 210-214 Dangerous, dirty and demeaning jobs (3D jobs), 255 Declarative methods.

39–40 Decomposition analyses, 140 techniques, 137–138 'Defender of Rights', 39 Deficit approach, 112-113 ethnic diversity as, 112-113 Department of Education & Science (DES), 92, 94 Department of Labour website (2017), 43 - 44Dialogue Group, 46–48 against discriminations at work and in employment, 46 proposals, 49–51 Direct discrimination, 160, 230 Direct race discrimination, 118 Directives, 231 Dirty, dangerous and demanding jobs (3-D jobs), 178 Discrimination, 5-6, 8, 42, 154 anti-racism to direct and indirect fight against, 42-43 field experiments, 138 floor in Dutch, 146-147 mechanisms of, 165-167 methods for measuring, 135 - 138multimethods study, 162 - 163phenomena, 26-27 in politics, 133-134 prevalence of, 163-165 public opinion on, 131–133 statistical analyses, 137 - 138at work, 161-167, 226 - 227See also Ethnic discrimination: Perceived discrimination Discrimination Convention, 207 Diversity and inclusion (D&I), 256, 263 Diversity Charter, 134 Diversity management, 1-2, 60, 61, 134, 257-258, 259 antidiscrimination public measures to, 43-44 empirical study of, 51 equality law to, 252-256 festivals, 258

Diversity policies in public and private sector instruments promoting ethnic diversity at workplace, 71-73 migrants and ethnic minorities at work, 68-71 migrants and ethnicity at workplace, 62-64 public and policy debate pertaining migrants, 64-66 relevant legislation, 66-68 Divini Illius Magistri, 91 Domestic workers, 244–245 Dutch Antilles, 131 Dutch labour market citizens' initiatives, 134-135 discrimination at work floor, 146 - 147ethnic discrimination in, 130 evidence on perceived discrimination, 146-147 historical context of migration, 130 - 131integration and discrimination in politics, 133-134 methods for measuring discrimination in, 135-138 post-entry discrimination in, 143 - 146pre-entry discrimination in, 138 - 143public opinion on integration and discrimination, 131-133 see also Norwegian labour market Economic and Social Committee

(ESC), 233–235 Economic crisis, 37, 64–65 Economic liberalization, 100–101 Economic policy, 16 Elementary teachers in Ireland broader education system, 100–101 country-specific case, 88–95 examinations, 98–99

historical context of immigration and employment, 83-85 IIETS perspectives in Ireland, 95 - 97issue of ethnic diversity and race discrimination with, 82 public debate on ethnic diversity in workforce, 85-86 registered teachers in Ireland, 97 - 98relevant legislation, 86-88 Emigration crisis, 36 Employment agencies, 142-143 Dialogue Group against discriminations at work and in. 46 immigration and, 83-85 processes, 166 rates, 62 Employment Equality Acts, 86-87, 88 **Employment Equality Directive** (EED), 229-231, 252 Entrapment, 226-227 of Filipina migrants in live-in domestic work, 235-239 Equal Opportunities Act, 46-47, 48 Equal Status Acts (2002–2012), 86-87 Equal Treatment Act, 68 Equal Treatment Committee, 233-235 Equal Treatment Law, 60-61 Equal treatment principle, 230, 233 - 235Equal@Work Platform collaboration and progressive solutions in, 256 - 259joint public assessment, 264 outcomes, 265 Equality Act (2010), 119-120 Equality and Anti-discrimination Ombud. See Likestillingsog diskrimineringsombudet 'Equality and Citizenship', 50

Equality and Human Rights Commission (EHRC), 114 Equality Authority, 208 Equality laws, 119 to diversity management, 252-256 Equality Referee, 50 Essentialism, 112 Ethnic counting, 16–19 case of France, 27-30challenges and solutions, 30-32different approaches to ethnicity and, 16–19 in European context, 19–21 methods of collecting ethno-racial data, 21-27 special case of United Kingdom, 30 Ethnic discrimination, 1, 134–135, 137, 162 in employment, 154 in entrance to Dutch labour market, 143 See also Perceived discrimination Ethnic diversity, 6, 15 as burden, 111–112 as deficit, 112-113 as human quality, 113–118 public debate on, 85-86, 110-118, 158-160, 181-182 as right, 112 with taxi drivers, 120-122 at workplace, 64-66, 71-73, 84 - 85Ethnic minority, 4–5, 62, 63, 75, 133 groups, 30, 69, 110, 115-117 individuals, 63 public debate about, 210–214 Ethnic/racial/religious discriminations, 35-36, 39-46 anti-racism to direct and indirect fight against discrimination, 42 - 43antidiscrimination public measures to diversity management, 43 - 44declarative methods, 39-40

ethnic/racial discrimination drowned in diversity of diversity criteria, 44-45 public and academic debates on religious, 45-46 statistical enquiries, 40-41 statistics. 37 testing, 41-42 Ethnic(ity), 16-19, 28-29, 36 closure, 120 data, 2-3, 19 enterprises, 120 groups, 29 inequality in labour market, 156-158 origins, 27-28 statistics, 16, 28 at workplace, 62-64 Ethnic-racial discrimination at work, 45 - 46Ethno-racial category, 27 Ethno-racial data, 21-27 Ethnographic research, 154, 158 EU Equality Directives (2000), 64 Eurobarometer 2009 survey on discrimination, 233 Eurobarometer survey (2012), 1 European Charter of Fundamental Rights, 229-231 European Commission (EC), 42, 252, 263 - 264European Commission against Racism and Intolerance (ECRI), 24-26 European context, ethnic counting in, 19 - 21population in France, 22-23 variables collecting on origin in census of EU countries, 20 European Convention on Human Rights (ECHR), 208-209 and Fundamental Freedoms, 229 - 231European directives, 66-67 European Economic Area (EEA), 83-84, 156

European immigrants, 36 European Network Against Racism (ENAR), 1, 252, 253-254, 256, 259 advocacy efforts, 263 European Parliament (EP), 252-253 European Social Capital (1996), 207 - 208European Social Charter, 229-231 European Treaty of Amsterdam (1997), 67 European Union (EU), 1, 60, 83, 201-202, 252 decision-makers, 252 European-level policy, 32 regulatory pressure, 32 European/international diversity teams, 262 Family businesses, 217 Family reunification policy, 119 Federal anti-discrimination agency, 68.69 - 70Federal Government, 60–61 Female immigrants, 62 Field experiments, 138 conducted in European countries, 164 in pre-entry discrimination, 140 - 142Filipina domestic worker, 235 - 239Formal education, 166-167 France, 16, 27–30, 36–37 French Association of Diversity Managers (AFMD), 44 French constitutional principles, 42 French Human Resource Managers Association (ANDRH), 43 - 44French immigration and visible minorities, 36-37 French initiative, 262-263

French Legal System, 49

French model case studies, 46-55 configuration, 46-47 context, 36-39, 46-47 Dialogue Group against discriminations at work and in employment, 46 Dialogue Group and anonymous CV, 47-48 Dialogue Group's proposals, 49 - 51empirical study of management of diversity, 51 fieldwork approach and survey method. 51-52inefficiencies of public policies, 52 - 53mission, 46-47 paradoxes underlying failure of public and private initiatives. 52 persistence of ethnic/racial and religious discriminations at work. 39-46 real variation, 53-55 French Overseas Territories (DOM), 40 French population and immigration, 37 - 38French public Association for Standardization (AFNOR), 43-44, 266 French Republican Model, 36-39 French immigration and visible minorities, 36-37 statistics on French population and immigration, 37–38 French revolution, 38 French suburb development program, 51 French Trade Unions and Employers, 44 - 45Gender, 18, 61-62

gender-integrated occupations, 164 General Equal Treatment Act, 68 German Basic law, 68 German labour market, 65 Ghettoization, 196 Ghettos, 177, 183–186 of Boreano, 190 in Italian agriculture, 186-196 live in. 190-192 of Villa Literno, 184 Gig economy, 120-121 Globalization, 109 Greece legal immigrants from Philippines in. 238 legal migrant population in, 237 public dialogue on ethnic diversity in, 232-235 (un)maid in, 226-229 Greek Constitution, 231–232 Greek Cypriot community, 201 - 202Guest-worker policies, 155 Gulf War (1991), 110, 111

Hedge Schools, 89 Hellenic Police Academy, 233–235 'Hope for Suburbs' program, 52–53 'Hostile environment policy', 119–120 Human dignity principle, 231–232 Human quality, ethnic diversity as, 113–118 Human resources management (HRM), 60 Human Rights Associations, 48 Human Rights Law (1998), 119–120 Human-capital characteristics, 165–166

Identitarian movement, 3–4 Illegal trafficking, 205 Immigrant Internationally Educated Teachers (IIETs), 7–8, 82–83 Immigrants, 4–5, 36–37, 63, 120 See also Migrants

Immigration, 36–39, 158–159 and Aliens Law, 208 context. 1-2discretion of immigration officers, 208 and employment, 83-85 French immigration and visible minorities, 36-37 historical and political context of, 155-156 policy, 208 statistics on French population and. 37-38 stop in Norway (1975), 156 in UK, 108-110 Indirect discrimination, 118, 160, 230 Indirect measures of discrimination, 154 Individual's intersectional identity, 21 Individualization, 11-12 Inefficiencies of public policies, 52-53 Inequality, 5-6 Information and Communication Technology (ICT), 83-84, 85 - 86INSEE analyses, 40 survey, 40 Institutional racism, 118-119, 120, 178 Integration in politics, 133-134 public opinion on, 131-133 International Commission on Human Rights, 17 International Convention on Elimination of all forms of Race discrimination (ICERD), 66 - 67International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families (ICRMW), 229-231 International Conventions, 229-231

International Labour Office (ILO), 244 - 245International Labour Organization study, 21 International oil crisis (1973), 156 International Organisation for Migration (2010), 64 International Standard Classification of Occupations (ISCO), 144 International Treaty for Elimination of All Forms of Racial Discrimination, 207-208 Internships, 139-140 Intersectional invisibility model, 141 Intersectional solidarity, 18, 30-31 Intersectionality, 113-114, 264-265 Ireland, 100-101 Irish Language Requirement (ILR), 94 Islamic State in Iraq and Syria (ISIS), 252 - 253Islamification, 3-4 Islamophobia, 134-135 Italian National Institute of Agrarian Economy (INEA), 184–185 Italy, migrant agricultural labour in, 183-186 Job security, 216

Job-career anti-discrimination tool, 50 'Justice of Twenty-first Century' law, 49 Juvenile unemployment, 140

Labor Inspectorate (SEPE), 233–235 Labour force, 134 Labour market, 210 ethnic inequality in, 156–158 inclusion, 72–73 Labour migration, 159 Lack of diversity in teaching workforce, 88–95 Lack of ethnic diversity, 149 Law 3304/2005, 231–232 Law 4443/2016, 231–232

Law 927/1979, 231-232 Law enforcement authorities, 252 - 253Law on Housing Conditions and Social Life (1977), 51 Law on secularism (1905), 38 Law proposal, 181 Legal immigrants from Philippines in Greece, 238 Legal migrant population in Greece, 237 Legge Martelli (Law 39/1990), 177 - 178Legislative Decree 215/2003, 182 Likestillingsog diskrimineringsombudet, 160-161 Live-in domestic work, impact of, 240 - 243Low-status/low-wage jobs, 226-227 Maghrebin, 38 Mediterranean model of migration, 177, 178-179 Migrant agricultural labour in Italy, 183-186 foreign workers, 185 Italian and non-Italian citizens in Italian Labour Market, 184 Migrant Filipina workers entrapment of Filipina migrants in live-in domestic work, 235 - 239EU and national legislation on racial discrimination at workplace, 229-232 legal immigrants from Philippines in Greece, 238 legal migrant population in Greece, 237 impact of live-in domestic work, 240 - 243methodology, 235 participation in main sectors of economic activity, 238

public dialogue on ethnic diversity in Greece, 232-235 social characteristics, 236-237 (un)maid in Greece, 226-229 USPWG/KASAPI-HELLAS, 239 - 240Migrant Rights Centre of Ireland (MRCI), 83-84 Migrant workers acquisitions of Italian citizenship, 181 characteristics of, 209-210 establishing policies enhancing effective integration, 218-219 historical context, 177-180 labour conditions and discrimination, 176 legislation in relation to race discrimination at work, 182 - 183number of foreign citizens in Italy and main nationalities, 178 number of foreign workers, 180 number of new residence permits, 179 piecework, ghettos and brokers in Italian agriculture, 186–196 public debate about ethnic diversity, 181-182 and 'Refugee Crisis', 180 Migrant workers in Cyprus, 205 Migrants, 130, 143 average lower educational level of, 145 in Cyprus, 204 and ethnic minorities at work, 68 - 71and ethnicity at workplace, 62-64 minorities, 62 Migration, 130–131, 206–207 causes in Cyprus, 205 consequences in Cyprus, 205-206 See also Immigration Migration Policy Index (2015), 61 Minderhedennota Law (1983), 24 Minority ethnic students, 82-83

Moroccan ethnic group, 17 Mosaic group, 24-26 Multicultural backlash, 159 Multicultural post-migration group, 26 Multiculturalism, 114 Multimethods study, 162-163 Multinational companies (MNCs), 43, 60-61, 70-71 Multinational corporations. See Multinational companies (MNCs) Multinational enterprise, 51-52 'Multiple grounds' category, 87 Multistakeholder dialogue, 257-258 Muslim minority individuals, 65-66 National Commission for Human Rights (NCHRs), 233–235 National Economic and Social Council (NESC), 83-84 National Office Against Racial Discrimination (UNAR), 182 National School of Public Administration. 233–235 National Socialism, 3-4 'Neo-republican' model, 45-46 Netherlands, 130 Netherlands Institute for Social Research (SCP), 130 New Commonwealth, 30 New feminism, 61–62 9/11 attack. 110 Non-denominational system, 90 Non-ethno-racial reference, 26-27 Non-European origin, 21, 165 Non-governmental organizations (NGOs), 64, 233-235 Non-migrants, 62 Non-OECD countries, 155, 156 Non-Western allochthones. 24 migrants, 145-146 origin, 165 Northern Basilicata, 196 Norwegian Anti-discrimination Act, 160

Norwegian immigration policy, 156 Norwegian labour market, 8–9, 158 anti-discrimination legislation, 160–161 discrimination in, 154, 161–167 ethnic inequality in labour market, 156–158 historical and political context of immigration, 155–156 public debate on ethnic diversity, 158–160 *See also* Dutch labour market *Nuovo centrodestra* (New Center-right), 181

Office for Combating Discrimination, 208 Office for Combating Trafficking, 208 Oireachtas, 102 *Oiriúnú le hAghaidh Cáilíochta sa Ghaeilge* (OCG), 94, 98 On-demand economy, 120 'Opportunity structure' for discrimination, 167 Organisation for Economic Cooperation and Development (OECD), 7, 63, 155, 228–229 Organizational culture, 217

Parliamentary election (1989), 159 Pedagogic authority, 98 PEGIDA-type movements, 267 Perceived discrimination, 137 measuring, 136–137 post-entry discrimination evidence, 143 pre-entry discrimination evidence, 138–139 on work floor, 147 work floor discrimination evidence, 146–147 *See also* Ethnic discrimination Physical abuse, 226–227

Piecework benefits from piecework payment, 187 - 189in Italian agriculture, 186-196 salaries, 176 **Politics** integration and discrimination in, 133 - 134political context of immigration, 155 - 156Post-entry discrimination, 135, 146 in Dutch labour market, 143–146 evidence from field experiments, 145 - 146evidence from statistical analyses, 144 - 145evidence on perceived discrimination, 143 See also Pre-entry discrimination Post-industrial model of migration, 177 'Postracial' society, 181-182 Powis Commission, 90 Pre-entry discrimination, 135 decomposition analyses, 140 in Dutch labour market, 138-143 employment agencies, 142-143 ethnic discrimination in entrance to Dutch labour market, 143 evidence of perceived discrimination, 138-139 field experiments, 140-142 internships, 139-140 See also Post-entry discrimination Prejudices and discriminations, 49 Preparatory college system, 92 Primary Community law, 229-231 Private sector, 68-71 organizational practice and policy, 60 - 61Progress Party, The (Fremskrittspartiet), 158 - 159Psycho-socio-political paradigm, 16 Psychological abuse, 226-227 Public and private initiatives, 52

Public debate on ethnic diversity in workforce, 85 - 86pertaining migrants, 64-66 on religious discrimination, 45-46 Public institutions, 264 Public policies, inefficiencies of, 52 - 53Public sector, 68-71 **QSR** NVivo software, 215 Race discrimination, 2-3, 27-28, 65-66, 87-88, 99-100, 108, 208collaboration and progressive solutions in Equal@Work, 256 - 259equality law to diversity management, 252-256 ethnic diversity with taxi drivers, 120 - 122EU and national legislation on, 229 - 232historical context of immigration in UK, 108-110 legislation in relation to, 182-183 perspectives, 266-267 protection standards against, 254 public debates on ethnic diversity and actors, 110-118 relevant legislation, 118-120 seven years of learnings, 260-266 in workplace, 87-88 Race Equality Directive (RED), 252 Race Relations Act (RRA), 114, 118 Race/racial/racism, 1, 2-3, 18, 36, 108 card, 260-261 equality, 112, 114, 257-258 inequalities, 113-114 pecking order, 109-110 profiling, 135 in workplace, 120 Racial Equality Directive, 229-231

Real discrimination, 132, 137 Recruitment procedures, 167 Refugee-crisis, 132 Refugeeization, 185–186 Registration analyses, 136 Republic of Cyprus, 205, 209 Right approach, ethnic diversity as, 112 Safe club atmosphere, 258 Satanic Verses Affair, 110 SCP, 130 Scrúdú le hAghaidh Cáilíochta sa Ghaeilge (SCG), 94, 98 Seclusion, 190 Second-level education, 92 Self-employment rates, 62 - 63Self-identification, 19 Sex industry, 209-210 Shadow Report (SR), 255 Silicon Valley start-ups, 260 Sine qua non, 154 Single Equality Law and Human Rights Act, 114 Slave drivers, 192-196 Small-and medium-sized enterprises (SMEs), 70-71 Social body, 253-254 categorizations, 6 clauses. 50 and cultural taboos, 27-30lack of social tolerance, 212 partners, 47 policy, 16 South European model of migration, 177, 183 Sponsored changing process, 48 Statistical analyses, 137 - 138post-entry discrimination evidence from, 144-145 Statistical enquiries, 39, 40-41 Stato-centred group, 24

Statuto dei lavoratori (Workers' act), 182 Stephen Lawrence Case, 118 - 120Stereotypes, 65-66 Structural violence, 177, 187 Surinam, 131 Symbolic violence, 177, 197 Teacher education and recruitment, 89 - 91following independence, 91 - 92Teacher ethnic diversity, 82-83 Teaching Council (TC), 93-94, 98 Teaching workforce, lack of diversity in, 88–95 teacher education and recruitment. 89 - 91teacher education and recruitment following independence, 91-92 Temporary contracts, 144, 145 Trade unions, 114, 229 Trajectories and Origins (Teo), 21, 40 - 41Trajectory and Origins survey, 29 - 30Treaty of Amsterdam (1997), 4-5 Treaty on Functioning of European Union. 229-231 Tunisians in Western Sicily, 183 Turkish ethnic minority, 62 Uber, 121 UK independence party (UKIP), 1 UN International Commission on Human Rights, 17 Unemployment, 36 rates in Ireland, 84-85 'Universalist' conception of equality, 24

Valuing ethnic diversity, 7, 62 Verbal abuse, 138–139, 226–227 Visible minorities, 36–37, 44–45 Vulnerability, 144

Western allochthones, 24 Western Sicily, 196 White Britishness, 112–113 White-collar workers, 62–63 Windrush scandal, 112 Women in middle management positions, 203 Workforce segregation, 190–191 Workplace migrants and ethnicity at, 62–64 racism, 120 Workplace Relations Act (2015), 87 Workplace Relations Commission (WRC), 87

Xenophobia, 1, 3–4, 18, 36 feelings of, 212 and racist behaviours and attitudes, 211