

Retraction notice

The publishers of the *International Journal of Human Rights in Healthcare* wish to retract the article Mohammed, H.J., Mohammed, Q.A. and Rhima, M.H. (2021), "Measurement and evaluation the impact of perceived healthcare service quality on guest loyalty during COVID-19", *International Journal of Human Rights in Healthcare*, Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/IJHRH-06-2021-0134>.

An internal investigation into a series of submissions has uncovered evidence that the peer review process was compromised. As a result of these concerns, the findings of the article cannot be relied upon. This decision has been taken in accordance with Emerald's publishing ethics and the COPE guidelines on retractions.

Despite numerous attempts to contact the authors, the journal has received no response; the response of the authors would be gratefully received.

The publishers of the journal sincerely apologize to the readers.

The retracted article is available at: <https://doi.org/10.1108/IJHRH-06-2021-0134>