

Reconsidering Patient Centred Care

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Reconsidering Patient Centred Care: Between Autonomy and Abandonment

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INVESTOR IN PEOPLE

Table of Contents

List of Abbreviations	<i>ix</i>
About the Author	<i>xi</i>
Acknowledgements	<i>xiii</i>
Introduction	<i>1</i>
Chapter 1 What Is Patient Centred Care?	<i>7</i>
Chapter 2 Analysing Patient Centred Care in Practice	<i>27</i>
Chapter 3 On Good Interactional Reasons for ‘Bad’ Healthcare Practice	<i>61</i>
Chapter 4 Rehabilitating Medical Expertise for the Twenty-first Century	<i>85</i>
Chapter 5 Looking to the Future: Moving Beyond Patient Centred Care?	<i>111</i>
Appendix: Conversation Analysis Transcription Symbols (as described in Jefferson, 2004)	<i>127</i>
References	<i>129</i>
Index	<i>149</i>

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*For my parents, Irene and Mike, who – amongst so many other things –
took me to the library.*

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List of Abbreviations

CA	Conversation analysis
ESRC	Economic and Social Research Council
HCP	Healthcare professional
NHS	National Health Service
NICE	National Institute for Health and Care Excellence
NIHR	National Institute for Health Research
PCC	Patient centred care
PCM	Patient centred medicine
PLWD	People living with dementia
WMO	World Medical Association
WHO	World Health Organisation

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About the Author

Alison Pilnick is Professor of Language, Medicine and Society in the School of Sociology and Social Policy. She has been researching communication in healthcare for over 25 years, with the aim of improving the experiences of patients and developing and informing training programmes for healthcare professionals. This research has been funded by bodies including ESRC, NIHR, UK Department of Health, The British Academy, the Swiss National Science Foundation and the General Research Fund of Hong Kong. All of Alison's work is underpinned by a broader desire to use sociological expertise to improve healthcare policy and practice. She was elected a Fellow of the Academy of Social Sciences in 2015 in recognition of her work in this area.

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