

# Talent Management in Small Advanced Economies

SNEJINA MICHAILOVA AND DANA L. OTT

# TALENT MANAGEMENT IN SMALL ADVANCED ECONOMIES

## Talent Management

Edited by Professor Vlad Vaiman, California Lutheran University, US and Professor David Collings, DCU Business School, Ireland

Talent Management is one of the fastest growing areas of research in the areas of Human Resource Management and Organisational Behaviour, bridging core management areas, including HRM, Organisational Psychology, and Strategy and International Business. The series, *Talent Management*, brings together emerging theoretical approaches and real-world practitioner perspectives from across a range of subjects in the field of contemporary talent management including talent management in developing markets, critical approach to talent management, and developing markets and talent analytics. The books within the series provide interdisciplinary perspectives on talent from across disciplinary divides and introduce new and innovative issues and topics in this area in greater depth.

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# **Contents**

List of Figures and Tables	iλ		
List of Abbreviations	X		
List of Contributors	xii		
Foreword	XI		
Acknowledgment	xvi		
Introduction	1		
Chapter 1 Talent, Talent Management, and Why They Matter	7		
What or Who is Talent?	7		
Talent as a What (Object)			
Talent as a Who (Subject) Talent as Positions What is Talent Management?			
		Attracting Talent	
		Developing Talent	
Retaining Talent	20		
Why does Talent Management Matter?	22		
Talent Management Versus Human Resource			
Management	23		
Talent Management in Practice	24		
<b>Chapter 2</b> Talent Management Decisions	33		
Utilize an Exclusive or an Inclusive Talent			
Management Approach?			
The Exclusive-inclusive Divide			

The Exclusive-inclusive Continuum	35
Philosophies and Frameworks Associated With Exclusive	
and Inclusive Talent Management Approaches	36
Make or Buy Talent?	39
To Tell or Not to Tell Employees that They are (Not)	
Considered Talent?	42
The Importance of the Psychological Contract	43
The Importance of Ethical and Cultural	
Considerations	47
So, Should Managers Tell or Not Tell?	48
Chapter 3 Talent Management in Small Advanced Economies	51
What Is Macro-talent Management?	52
What Are Small Advanced Economies?	54
How Are They Different from Large Advanced	
Economies?	56
What Challenges Do They Face and What Are	
Their Strengths?	58
What Are Small Advanced Economies and Their	
Companies Doing in the Talent Management Space?	59
Talent Management in Switzerland	60
Talent Management in Singapore	63
Talent Management in Norway	65
What Can Small Advanced Economies and Their	
Companies Do in the Talent Management Space?	67
Talent Management in SMEs and Micro-firms	70
Talent Management in Companies with Global Mobility	
Activities	72
Chapter 4 Talent Management in New Zealand	77
What Are New Zealand's Talent Management Challenges?	79
The Business and Talent Environment	79
The Talent Management Challenges	81
What Are Suitable Solutions to New Zealand's Talent	0.7
Management Challenges?	82
Get Talent Flowing in and Keep it Staying	83
Stop Talent Leaving	87
Conclusion	97
References	99
Index	111
HIUCA	III

# **List of Figures and Tables**

<b>Figures</b>		
Figure 1. Figure 2.	Typology of TM on the Exclusive-inclusive Continuum.  Talent Philosophies and Frameworks Drawing from the	36
C	Exclusive-inclusive Continuum.	38
<b>Tables</b>		
Table 1.	Questions to Determine the Make or Buy Trade-off.	41
Table 2.	Advanced Economies According to the UN (2018) and	
	IMF (2018).	55
Table 3.	Large Advanced Economies, Small Advanced Economies,	
	and Micro-advanced Economies According to Our	
	Classification Criteria.	57
Table 4.	TM Activities, Driving Phenomena, TM Challenges, and	
	Suitable Solutions for New Zealand Businesses.	84



# **List of Abbreviations**

BMI Business Monitor International

CEO Chief Executive Officer

DIY Do it Yourself EU European Union

EVP Employer Value Proposition

F&P Fisher & Paykel

GCC Gulf Cooperation Council GDP Gross Domestic Product

GTCI Global Talent Competitiveness Index

GTM Global Talent Management

HiPo High Potential

HRM Human Resource Management

IHRM International Human Resource Management IMD Institute for Management Development

IMF International Monetary FundMNE Multinational EnterpriseMTM Macro-Talent ManagementNZ\$ New Zealand Dollar

OECD Organisation for Economic Co-operation and Development

OEXPA Expatriate Ordinance ROI Return on Investment

SAP Systeme, Andwendungen, Produkte in der Datenverarbeitung

(Systems, Applications, Products in Data Processing)

SME Small and Medium Enterprise

STEM Science, Technology, Engineering, and Math

TM Talent Management
 UK United Kingdom
 UN United Nations
 US\$ United States Dollar
 WTO World Trade Organization



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## **Foreword**

Talent Management is a new series of books edited and authored by some of the best and most renowned researchers in the field of talent management. As its name suggests, this Emerald series focuses on talent management, one of the fastest growing areas of research in the areas of business and management. As a topic it bridges a number of core management areas, including HRM, Organisational Psychology, Strategy, and International Business. The series features monographs and edited collections exploring both research and practical perspectives on contemporary talent management. The main aim of the series is to provide a forum for the publication of novel perspectives on talent and talent management from across disciplinary divides. It also provides the opportunity to explore new and innovative issues and topics in this area in greater depth.

In general, this Emerald series, *Talent Management*, is intended to serve the growing market of global scholars and practitioners who are seeking a deeper and broader understanding of the role and importance of talent management in organizations. The series will focus on key areas of talent management practice as well as analyses at national, regional, and city levels. With this in mind, all books in the series will provide a thorough review of existing research and multiple examples of companies around the world, wherever applicable. Given the nature of the subject at hand, the authors and editors of the books to be commissioned will be global in their scope and the leading scholars in their respective areas. They bring exceptional knowledge of and expertise in the issues of talent management they address, and in some instances, the authors are the forerunners of their topics. It makes us feel very fortunate to have such a distinguished group of academics involved in this series.

The inaugural book in the series is dedicated to talent management in small advanced economies and illustrated by an example of one such economy, New Zealand. The book is appropriately titled *Talent Management in Small Advanced Economies*, and it consists of four large sections, or chapters, with the main themes in the chapters intentionally formulated as questions. The first chapter addresses three critical questions – what is talent, what is talent management, and why do they matter. The second chapter is devoted to talent management decisions and decision-making, while the third one explores issues related to talent management in organizations located in small advanced economies. The fourth, and final, chapter focuses on talent management in New Zealand, and the authors provide an in-depth analysis of a number of challenges touched upon in the preceding

#### xvi Foreword

three chapters and offer a few recommendations for dealing with these challenges in the context of that country.

It goes without saying that the publisher and editor are vital partners in making this series possible. In particular, we want to express our sincere gratitude for the work of our series editor, Niall Kennedy. He has been very encouraging of the *Talent Management* series and instrumental in providing the necessary support to us and the authors and editors in the series. We also would like to thank the editorial assistant, Sophie Darling, for all her help in making this series a success. Together we are all very excited about the *Talent Management* series and hope you find an opportunity to use and benefit from *Talent Management in Small Advanced Economies*, as well as all other upcoming books in the series!

Vlad Vaiman, School of Management, California Lutheran University, USA David G. Collings, DCU Business School, Dublin City University, Ireland May 2019

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